

Play HQ

Play HQ offers clubs more control over their member's profiles and ensuring details are accurate and up to date. Whilst the system doesn't allow member rollover season to season there are many benefits associated with the new system. The hard work and countless hours making sure members are signed up, teams are made and entered into competitions seems short lived for the lightning premiership season. Clubs should feel that their efforts last season will only mean it gets easier from here.

The knowledge we have coupled with the upgraded support system Play HQ now have it makes it easier to get the answers we require.

Play HQ have set up a support ticket system which in today's conditions I find responses generally come within the day which is great. <https://support.playhq.com/conversation/new>

They have also been updating their frequently asked questions with many answers we desire being listed in there. Includes plenty of information on those registration issues we all had in the initial stages like verifications, refunds and editing profiles. <https://support.playhq.com/>

Basketball Victoria License/Registration

Basketball Victoria participant license and fees ensures everyone who steps on the court is covered for not only injury but provides services and insurance for clubs and the association. It is mandatory for all players who step on to the court to be covered under these licenses and Play HQ has set up a system that provides confidence to the clubs knowing all players when they are listed in their database they are covered for the coming season. There is no longer the issue with players not being covered, clubs not knowing who is covered and receiving walkovers for one or two players in a team when you are dealing with up to 80 teams. If the player is in your current season database they are covered for the full season.

Basketball Victoria have started to apply credit to memberships which have been impacted due to Covid-19 shut down. Our members in Ballarat were originally covered until at least 30/9/20 but extensions have been added until 19/12/2020 compensating for the 2.5 months we were shut down for. This extension is likely to extend with lockdown 2.0 in affect for 6+ weeks.

Because many of our members registration or insurance period will expire before the Summer Season is likely to end on April 1st, it would mean that members when signing up for the incoming season would be prompted to pay the \$25 for a junior or \$39 for a senior insurance fee. The reason it will prompt them is they are due to expire and trying to minimize the amount of times it needs someone to log in. If it waited until they were nearly expiring clubs would have many hours chasing players to register and games would be forfeited due to unregistered players. This would not be beneficial to anyone.

More details on the insurance can be found on the Basketball Victoria's updated info:
<https://basketballvictoria.com.au/process-fees/>

Game fees structure and payment:

Details

From the beginning of next season, the BBA will be unifying all competition payment methods, which means bringing Saturday Competition to the Team Sheet model. This will be introduced either:

- upon return of competition (if a new season is selected by clubs)
- Or, in 2021 (if the lightning premiership is extended).

This model will see all teams now paying a team sheet

Junior Game Fees are currently listed at \$65.40 per team.

Payment Options

Clubs/Teams have two different ways they can pay these:

Club Payments

As many clubs had dabbled with briefly in the 2 weeks of competition the BBA are happy to invoice clubs weekly, on the Monday for the week prior. This will come in a daily itemised invoice as demonstrated below:

This enables clubs to easily check their games played, versus what they were charged and it's a simple single weekly payment, which takes all the hassle away from the team manager.

This means clubs would have to take season fees off players up front, which is something multiple clubs did prior to the commencement of the 2 weeks of play we just had. This can be done at a registration day, and/or added to the PlayHQ, 'club registration fee'.

TAX INVOICE



To	Wildcats Basketball Club PO Box 1028 BALLARAT MAIL CENTRE VIC 3350	From	Ballarat Basketball Association Inc. P O Box 3 WENDOURREE VIC 3355 AUSTRALIA Ph. 0353381220
Invoice Number	BBA-14324		
Reference	Games W/e 02/08/2020		
ABN	82 418 092 957		
Issued	4 August 2020		
Due	18 August 2020		

Description	Quantity	Unit Price	GST	Amount AUD
Monday	4.00	59.45	10%	237.82
Friday	11.00	59.45	10%	654.00
Saturday	28.00	59.45	10%	1,664.73
Total of 43 games @ \$65.40 per game				
			Subtotal	2,556.55
			Total GST 10%	255.65
			Total AUD	2,812.20
			Less Amount Paid	2,812.20
			Amount Due AUD	0.00

EFT – Per match payment

Team Managers can collect and pay these sheets via EFTPOS on the night, prior to the game. This would not be a change for Monday, Tuesday and Friday.

The TM will be allowed to collect the money using an app, bank transfer or however they please – however this must not include collection of cash at the venues.

The BSO/Competition Supervisor will have an EFTPOS machine which the TM can use to pay the team sheet.